SHP
STRATEGIC HEALTHCARE PROGRAMS

First M Last
12346 Any Street
Yourtown, CA 93021-4179

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AGENCY LOGO PRINTS HERE

Dear First Last:

March 21, 2023

This is an important survey from Medicare for people who get home health care. **Please take a few minutes to share your experiences with Agency Name and return the survey in the enclosed postage-paid envelope.** Your feedback helps Medicare improve the overall quality of home health care, and helps others choose a home health agency.

Your voice matters. We want your answers to reflect your own views and not anyone from the agency named above. If you need help with the survey, please ask a family member or a friend.

Participation is voluntary, and your information is kept private by law. No one can connect your name to your answers.

If you have any questions about the survey, please call Strategic Healthcare Programs toll-free at 1-877-626-9777.

We care about your home health care experience.

Thank you for helping to improve home health care.

Sincerely,

Michelle Gaskill-Hames
President, Southern California and Hawaii Markets
Kaiser Foundation Health Plan, Inc.
Kaiser Foundation Hospitals

Si tiene preguntas o desea recibir la versión de la encuesta en español, por favor llámenos al número que aparece arriba.

Survey ID #9061313

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1066. The expiration date for OMB control number 0938-1066 is July 31, 2026. The time required to complete this information collection is estimated to average 12 minutes per response, including the time to review instructions, search existing data sources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: Centers for Medicare & Medicaid Services, 7500 Security Boulevard, Mail Stop C1-25-05, Baltimore, Maryland 21244-1850.